

Geralyn Randazzo is a healthcare executive with 30 years of experience in nursing leadership, healthcare operations, care transitions, and revenue cycle operations. She serves as the Vice President of Care Coordination for Northwell Health, the largest integrated healthcare provider in New York State with a network of 23 hospitals and over 800 outpatient facilities.

Randazzo leads system-wide strategy and operations for Transitions of Care across the enterprise and has worked to standardize Care Coordination practice. When New York was the epicenter for COVID-19, she led Northwell's Care Coordination response to the pandemic. In partnership with Emergency Management Services, she oversaw discharge planning activities inclusive of reallocation of resources, evaluating alternate care locations including the Javits Center and USS Comfort, and developing guidance documents around discharge practices for all discharge locations resulting in maintenance of full operations system wide during the second surge of COVID-19.

Randazzo held several leadership roles within New York Organization of Nurse Executives and Leaders including president. She served on the AONL Board as an appointed member representing the Care Continuum. Randazzo holds a Master's Degree in Nursing Administration from Pace University and is certified in Nurse Executive Practice by AONL.

She began her career as a staff nurse and has advanced through many levels of leadership including Chief Nursing Officer, Deputy Executive, and Chief Executive Officer. Randazzo has published on and is a nationally recognized speaker on value-based care and the role of the Nurse Leader in developing and implementing new models of care to improve patient outcomes and maximize payment capture.

STATEMENTS

1. Statement describing the significant issues facing AONL and potential strategies to address them.

Nurse Leaders around the world have endured a year like no other - the pandemic has forced a renaissance in healthcare and highlighted areas of strengths, weaknesses, and opportunities. We must develop new models of care that address healthcare needs of all populations across the continuum and leverage scope of practice and technology to meet demand. Tools to rapidly deploy education and communicate across teams are needed. Resiliency and support for our teams is critical with visibility of nurse leaders and engagement of frontline teams, as well as robust well-being and employee assistance programs are essential.

2. Statement describing the applicant's perspective of diversity, equity and inclusion and strategies AONL can take to demonstrate its commitment.

Development of new models of care that address the goals of the value based care and healthcare disparities is essential. There is a demonstrated the need for intentional partnerships with community resources that understand the needs of the population being served. In diversifying our models, we need to consider changing the trajectory – developing programs to train members of the community to provide services within their community supporting financial

growth and employment! Nurse leaders' focus on a holistic patient view inclusive of medical and social needs positions us to lead the change in addressing the inequities that have plagued our communities.