

Updated: August 2022

CURRICULUM VITAE

Name: Jeffrey N. Doucette, DNP, RN, FACHE, NEA-BC, FAAN

<u>EDUCATION</u>	<u>Institution</u>	<u>Month & Year</u>	<u>Degree</u>
Graduate:	Old Dominion University	May 2013	Doctor of Nursing Practice
	Marymount University	May 1998	Master of Science Healthcare Administration
Undergraduate	Marymount University	December 1994	Bachelor of Science Nursing
	Marymount University	May 1993	Associate Applied Science Nursing

Licensure: Registered Nurse, #RN713999, Pennsylvania, Expires 4-30-23

Board Certifications: Nurse Executive, Advanced (NEA-BC), Expires 8-15-21
Health Care Management (FACHE), Expires 12-31-21

ACADEMIC EXPERIENCE

<u>Rank</u>	<u>Institution</u>	<u>Years</u>
Assistant Dean, TJUH Partnerships	College of Nursing Thomas Jefferson University Philadelphia, PA	February 2019 – April 2021
Adjunct Assistant Professor Doctor of Nursing Practice Program	School of Nursing Old Dominion University Norfolk, VA	May 2013 - present
Adjunct Faculty Graduate Programs	College of Nursing Virginia Commonwealth University Richmond, VA	August 2017 – present & January 2014 – December 2014
Adjunct Faculty	College of Nursing University of Texas Arlington, TX	August 2000-August 2001

TEACHING

Doctor of Nursing Practice Courses (Old Dominion University)

NURS 816 Executive Leadership I
NURS 817 Executive Leadership II
NURS 818 Executive Leadership III
NURS 819 Executive Leadership IV
NURS 780 Financial Issues in Nursing Administration
NURS 812 Evidence-Based Quality and Data Management

Master of Science in Nursing Courses (Virginia Commonwealth University)

NURS 609 Health Care Delivery and Reimbursement
NURS 668 Human Resources & Customer Relations Management
NURS 652 Health Care Managerial Finance I
NURS 651 Decision Analysis for Quality Outcomes across Populations

Bachelor of Science in Nursing Course (Virginia Commonwealth University)

NURS 477 Leadership and Management in Healthcare

Bachelor of Science in Nursing Courses (University of Texas at Arlington)

N 4581 Nursing of Adults with Complex Needs

PROFESSIONAL EXPERIENCES

Senior Vice President & Chief Nursing Officer	Press Ganey Associates Chicago, IL	April 2021 - present
Senior Vice President & Chief Nursing Officer	Thomas Jefferson University Hospitals Philadelphia, PA	February 2019 – April 2021
Vice President, Magnet Recognition Program & Pathway to Excellence	American Nurses Credentialing Center Silver Spring, MD	December 2016 – February 2019
Regional Vice President, Clinical Services & Chief Nursing Officer	Bon Secours Hampton Roads Health System Suffolk, VA	May 2016 – December 2016
Vice President, Patient Care Services & Chief Nursing Officer	Bon Secours Mary Immaculate Hospital & St. Francis Nursing Care Center Newport News, VA	August 2011 – May 2016
Vice President, Emergency Services	Bon Secours Hampton Roads Health System Suffolk, VA	November 2009 – August 2011

Founding Partner	Doucette & Associates Consulting Group Newport News, VA	September 2001 – present
Chief Nurse Executive	Stafford Hospital Center Stafford, VA	January 2009 – April 2009
Associate Chief Operating Officer	Duke University Hospital Durham, NC	August 2004–January 2009
System Executive Director, Patient Care Services	Lee Memorial Health System Fort Myers, FL	August 2002-August2004
System Director, Emergency Services	Lee Memorial Health System Fort Myers, FL	September 2001 - August 2002
Director, Emergency & Trauma Services	Lee Memorial Hospital Fort Myers, FL	March 2001-September 2001
Director, Emergency Services	Medical Center of Arlington Arlington, TX	September 1998-February 2001
Clinical Manager, Cardiac & Medical Services	Mary Washington Hospital Fredericksburg, VA	September 1996-September 1998
Assistant Patient Care Director, Emergency & Trauma Services	Fairfax Hospital Fairfax, VA	October 1995 – October 1996
Staff Nurse, Emergency & Trauma Center	Mary Washington Hospital Fredericksburg, VA	May 1993 – October 1995
Nursing Service Coordinator (per diem)	Mary Washington Hospital Fredericksburg, VA	March 1996 – October 1996
Nursing Supervisor, Administration (per diem)	Culpeper Memorial Hospital Culpeper, VA	July 1995 – December 1997

Staff Nurse, Trauma
Intensive Care Unit (per
diem)

Fairfax Hospital
Fairfax, VA

January 1995 – October 1995

SELECTED PUBLICATIONS

1. Doucette, J. Transforming the role of the nurse manager: A call to action. *Journal of Nursing Administration*. 47(10 Suppl). 472-473.
2. McFarland, D. & Doucette, J. Impact of high-reliability education on adverse event reporting by registered nurses. *Journal of Nursing Care Quality*. September, 2017.
3. Doucette, J., Cotton, A., Arnow, D., FitzPatrick, K., & Pipe, T. The mindful nurse leader: Key take-way: Go slow before you go fast. *Nursing Management*. 2016. 47(11). 44-48.
4. FitzPatrick, K., Doucette, J., Cotton, A., Arnow, D., & Pipe, T. The mindful nurse leader: Advancing executive nurse leadership skills through participation in action learning. *Nursing Management*. 2016. 47(10). 40-45.
5. Pipe, T., FitzPatrick, K., Doucette, J., Cotton, A., & Arnow, D. The mindful nurse leader: Improving processes and outcomes: restoring joy to nursing. *Nursing Management*. 2016. 47(9). 44-48.
6. Richardson, K., Sengstack, P., Doucette, J., Hammond, W., Schertz, M., Thompson, J., & Johnson, C. (2016). Evaluation of Nursing Documentation Completion of Stroke Patients in the Emergency Department: A Pre-Post Analysis Using Flowsheet Templates and Clinical Decision Support. *CIN: Computers, Informatics, Nursing*. February, 2016. 34(2).
7. Buck, S. & Doucette, J. Transformation leadership practice of chief nursing officers: Which skills lead to Pathway to Excellence designation? *Nursing Management*. 2015. 46(9). 42-48.
8. Keith, J., Doucette, J., Zimbro, K., & Woolwine, D. Making an impact: Can a training program for leaders impact HCAHPS scores? *Nursing Management*. 2015. 46(3). 20-27.
9. Sharp, P., Newberry, L., Fleishauer, M., & Doucette, J. High fidelity simulation and its nursing impact in the acute care setting. *Nursing Management*. 2014. 45(7). 32-39.
10. Doucette, J. Leadership Q&A. (standing column). *Nursing Management*. 2013. 44(12). 56.
11. Doucette, J. Decision making through the ethics lens. *Nursing Management*. 2013 44(9): 46-50.
12. Doucette, J. What's your legacy? (guest editorial). *Nursing Management*. 2013 44(9): 6.
13. Doucette, J. Aligning systems with the Magnet Model to create a culture of safety. *Nursing Management*. 2012 (43)7: 52-55.
14. Doucette, J. A Man's World. *Men in Nursing*. 2006 - 2008 (1-3):56 (standing column)

15. Doucette, J. View from the cockpit: what the airline industry can teach us about patient safety. *Nursing* 2006. 36(11): 50-53.

PUBLISHED BOOK CHAPTERS

1. Doucette, J. & Fahey, L. (2020). External Recognition in Quality Improvement. In R. Shah & R. Roberts-Turner, *QI on the Fly*. (pending publication).
2. Doucette, J. & Townsend, D. (2010). Gifts: Discovering Earth Angels and Rocky Roads. In G. Gantz, *101 Global Lessons for Nurse Leaders: shared legacies from leaders and their mentors*. (pp.187-191). STT: Indianapolis, IN.
3. Doucette, J. (2008). Coaching Nurses. In H. Feldman, *Nursing Leadership: A concise encyclopedia* (pp. 114-115). New York, NY: Springer Publishing Company.
4. Doucette, J. (2008). Conflict Management for Nurse Leaders. In H. Feldman, *Nursing Leadership: A concise encyclopedia* (pp.125-128). New York, NY: Springer Publishing Company.
5. Doucette, J. (2008). Human Resource Management. In H. Feldman, *Nursing Leadership: A concise encyclopedia* (pp.283-287). New York, NY: Springer Publishing Company.

RESEARCH PRESENTATIONS

1. Wilcox, D., Doucette, J., Sweeney, N. Observational Admission Essential Clinical Dataset: Examining Nursing Documentation. International Nursing Administration Research Conference, Los Angeles, CA. November 2019.
2. Horn, J. & Doucette, J. Essential Clinical Dataset Intervention of Nursing Documentation of a Pediatric Admission History Database. Healthcare Information and Management Systems Society (HIMSS). Orlando, FL. March 2020. (accepted for podium presentation, cancelled for pandemic).
3. Corder, C. & Doucette, J. Impact of a Mindfulness-Based Stress Reduction Intervention on the Emotional Intelligence, Burnout, and Anticipated Turnover Among Critical Care Nurses. Southern Nurses Research Society National Conference, Atlanta, GA. March 2018.
4. Marshall, S., & Doucette, J. Effects of provider attitude on sickle cell care. North Carolina Organization of Nurse Leaders, Greensboro, NC. March 2018.
5. Marshall, S., & Doucette, J. (2018, March). Effects of provider attitude on sickle cell care. Poster session presented at the Old Dominion University, Norfolk, VA.
6. Smith P. & Doucette, J. Creating Qualified Leaders: An Intervention in Nursing Leadership, Leadership In Healthcare, Fredericksburg, VA. March, 19th, 2018.
7. Buck, S. & Doucette, J. Transformation leadership practice of chief nursing officers: Which skills lead to Pathway to Excellence designation? Nursing Management Congress, 2015.

8. Keith, J. & Doucette, J. "Examining the Impact of Situational Leadership Training on Customer Service Scores in the Acute Care Setting". National Association for Healthcare Quality, Nashville, TN. September 7 – 10, 2014.
9. Buck, S. & Doucette, J. "Transformational Leadership Practices of Chief Nursing Officers: Which Skills Lead to Pathway?" Pathway to Excellence Conference, San Antonio, TX. May 2014.
10. Stewart, S. & Doucette, J. "Emergency Department Case Management: Nursing Interventions Preventing Inappropriate Utilization in the Medicare Population". KS Chapter of CMSA. March 14, 2014.

ABBREVIATED SPEAKING ENGAGEMENTS

Doucette, JN. "Implementing Specialty Nursing Residency Program." 3rd International Specialty Nursing Conference, Hangzhou, China. December 5, 2019.

Doucette, JN. "Sustaining a Culture of Nursing Excellence." 3rd International Specialty Nursing Conference, Hangzhou, China. December 6, 2019.

Doucette, JN. "Creating the Next Generation of Nursing Leaders." Nursing Management Congress. New Orleans, LA. October 18, 2019.

Doucette, JN. "Leading from Where You Are: Creating Change from the Bedside." Stanford University Health System. Palo Alto, CA. September 9, 2019.

Doucette, JN. "Live Out Loud, Laugh Out Loud: Humor and Health in Healthcare." Memorial Hermann Health System. Houston, TX. June 26, 2019.

Doucette, JN. "Lead! Laugh! Live!: Finding Work-Life Effectiveness." Advent Health Shawnee Mission. Kansas City, MO. May 7, 2019.

Doucette, JN. "Mindfulness in Executive Nursing Practice: Caring for the Care Givers." Virginia Nurses Association. Richmond, VA. April 16, 2019.

Doucette, JN. "Leading From Where You Are: Mindfulness for Nurse Educators." Association for Nursing Professional Development Annual Meeting. Phoenix, AZ. April 3, 2019.

Doucette, JN. "Creating Positive Practice Environments: The Pathway to Excellence Model." 2nd International Specialty Nursing Conference, Hangzhou, China. November 30, 2017

Doucette, JN. "Building and Sustaining a Great Work Culture." Mountain States Health Alliance, Kingsport, TN. November 14, 2017.

Doucette, JN. "Leading from Where You Are: Maximizing Your Impact as a Clinical Nurses Informaticist." DFW Association of Nursing Informatics Leaders. Dallas, TX. October 18, 2017.

Doucette, JN. "Incorporating Mindfulness into Retention Programs." University of San Diego, San Diego, CA. October 19, 2017.

Doucette, JN. "Using a US-Based Model for Creating Positive Practice Environments in Europe." 32nd Euro Nursing and Medicare Conference. Paris, France. October 27, 2017

Doucette, JN. "The Role of the Nurse Leader in Creating Positive Practice Environments." 2nd International Nursing and Primary Healthcare Conference. Milan, Italy. September 5, 2017.

Doucette, JN. "The Pathway to Excellence Program: Creating Positive Practice Environments." Bangkok, Thailand. August 26, 2017.

Doucette, JN. "Leadership Skills for Creating Positive Work Cultures." Kuala Lumpur, Malaysia. August 23, 2017.

Doucette, JN. "Leading Nursing Excellence in Saudi Arabia: The Magnet and Pathway Models. Riyadh, Saudi Arabia. August 9, 2017.

Doucette, JN. "Advanced Caring Leader Support: Building Resiliency and Balance." Cross Country Healthcare. Chicago, IL. May 19, 2017.

Doucette, JN. "Creating a High Performing Work Culture." ANCC Accreditation Symposium. Pittsburgh, PA. June, 2017.

Doucette, JN. "Lighten Up: Restoring Resilience and Balance." New York Presbyterian Weill-Cornell Health System. New York, NY. May 26, 2016.

Doucette, JN. "Creating Balance and Mindfulness through Cultural Transformation." Newark Beth Israel Health System. Newark, NJ. May 26, 2016.

FELLOWSHIPS, HONORS AND AWARDS

2022 Titan 100 Philadelphia Award Winner

2017 Clarion Award for Best Magazine Series or Special Section, External Publication

2017 APEX Award of Excellence for Best Writing Series

2017 Folio Eddie Award Honorable Mention in the Nursing Series of Articles category

2017 Outstanding Alumni Award, Old Dominion University, College of Health Sciences

2014 – 2017 Robert Wood Johnson Executive Nurse Fellowship

2013 Virginia Nurses Association Foundation, Excellence in Nursing Leadership Award

2011 Virginia Nurses Association Foundation, 40 Leaders under 40 Award.

2011 Tidewater EMS Council, Award for Outstanding Contribution to Emergency Medical Services

MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

Secretary, American Nurses Association, Board of Directors 2021 - present

Fellow, American Academy of Nursing

Fellow, American College of Health Care Executives

Treasurer, Virginia Nurses Association 2017 – February 2019

Vice President, Virginia Nurses Association 2015-2017

Member, American Nurses Association

Member, American Organization of Nurse Executives

Member, Pennsylvania Organization of Nurse Executive and Leaders

National President, Alliance of Cardiovascular Professionals, 2004 -2006

PROFESSIONAL SERVICE

Editorial Advisory Board, Journal of Nursing Administration, January 2019 – present

Editorial Advisory Board, Nursing Management Journal, 2010 – present

American Academy of Nursing, Expert Panel on Health Systems, May 2017 – present

American Academy of Nursing, Expert Panel on LGBTQ Health Issues, May 2017 – present

Member, AONL Foundation National Research Committee

National Chairperson, Nursing Management Congress, 2014, 2015, 2016

National President, Alliance of Cardiovascular Professionals, 2004 -2006

National Board of Directors, President-Elect, Alliance of Cardiovascular Professionals. 2002-2004

Editorial Board and Column Author, Journal of Men in Nursing (2006 – 2008)

Reviewer, AACN Standards for Establishing and Sustaining Healthy Work Environments. (2005).

COMMUNITY SERVICE

Nursing Leadership Committee, Philadelphia Convention & Visitors Bureau

Subject Matter Expert, Youth Mindfulness Retreat, Whitman Walker Health, Washington, DC

Paul Harris Fellow, Rotary International

Member, College of Health Sciences Community Advisory Board, Old Dominion University, 2014 - 2018