

Dr. Puneet Freibott brings a wealth of diverse experience in nursing and hospital operations, with a proven track record of delivering exceptional patient outcomes through collaboration and a patient-centered approach. Her leadership style embodies transformational servant leadership, consistently prioritizing support for staff and the elevation of patient care standards by leading from the front across all organizational levels. Committed to multidisciplinary partnership and innovation, Dr. Freibott actively drives the design, implementation, and evaluation of both current and future models of patient care and healthcare operations, all while upholding the dignity and respect of every individual.

Currently serving as the inaugural System Chief Nurse for Beth Israel Lahey Health, Dr. Freibott has played a pivotal role in engaging frontline nursing teams through the establishment of advisory councils that are spearheading the integration and standardization of clinical competencies and practices across the health system. A strong advocate for leadership development, she has designed a comprehensive nurse leader development curriculum, now supporting 89 emerging leaders in a year-long program that equips them with the skills to cultivate positive culture and operational excellence within their departments.

Demonstrating a commitment to innovation, Dr. Freibott has launched a virtual patient safety attendant program aimed at reducing safety events and enhancing satisfaction among patients and staff alike. She has also forged strategic partnerships with regional nursing schools to establish workforce pipeline programs that support the development of future healthcare professionals.

In addition, Dr. Freibott has been instrumental in implementing a labor productivity initiative and forming operational excellence committees focused on optimizing patient flow in operating rooms, emergency departments, and inpatient units. These efforts have significantly contributed to improved capacity management and revenue realization for the health system.

Her leadership fosters trust, collaboration, and alignment with organizational goals, empowering teams to drive efficiency, reduce waste, and deliver high-quality care through shared purpose and inspired performance.

She earned both her bachelor of science in nursing and master's degree in nursing leadership from the University of Texas Medical Branch. She received her doctorate in executive nursing leadership from the University of Texas Health and Science Center. She is also a Fellow of the American College of Healthcare Executives (FACHE), holds Nurse Executive Advanced Board Certification (NEA-BC) from the American Nurses Association, and contributes to the body of knowledge in adult critical care nursing as a Certified Critical Care Nurse (CCRN-K) through the American Association of Critical-Care Nurses.